

## REPAIR REQUEST FORM

Email form to techsupport@wy.com or

submit at https://www.techsupport.weyerhaeuser.com/hc/en-us/requests/new

STEP 1: CONTACT & PROJECT INFORMATION:	
OOMAGE AT NOOLST IN ORMATION.	TJI LAYOUT INFORMATION (IF APPLICABLE)
NAME: Pete Rose	
COMPANY: Hall of Fame Builders	DEALER: LOCATION:   WEYERHAEUSER PLAN NO.:
PHONE: 123-456-4192	BUILDER PLAN NO. / ELEVATION: Plan 5234 & A
EMAIL: Per C CINCY, COM	MEMBER LABEL: 13 MEMBER LOCATION:
JOB NAME: Hit King Residence JOB ADDRESS: 2021 (St Base Lane)	
JOB ADDRESS: 2021 (St Base Lane) JOB CITY, STATE: City, State 12345	STICK FRAMED ROOF
Fill all of the above fields	Alternatively, send a photo of the layout title block containing the above info
STEP 2: PROVIDE ALL INFORMATION BELOW	EXAMPLE
Include TJI layout or plan set with location of damage indicated.	Side View  144 rim  TENOTEN G. Washington + 5"  12" FOB
<ul><li>(High quality photo is acceptable.)</li><li>Indicate all member spans and bearing.</li></ul>	Can be
Dimension all damage on member in sketch.	13" 142" 5" 15" 5" nickled 15" 15" 3" "" 1" 1" 1" 1" 1" 1" 1" 1" 1" 1" 1" 1"
<ul> <li>Indicate all electrical/plumbing/HVAC.</li> <li>Indicate any additional loads or include Forte®WEB or Javelin® calculations.</li> </ul>	ulations. CLEAR SPAN (1) = 15' 8" 7'3" CLEAR SPAN (2) = 15' 4 12" (only if applicable)
<ul> <li>Include photos of damage and product stamps with request.</li> </ul>	(only if applicable)
Side View (TJI Joist or Structural Composite Lumber)	
u K leep	-11/1 a
* 2'8" + 3" x 1/2" deep notch	5/4 Paral
* 20 1	-4"hole 49" 4 Gloss have
	7 (300)
131	76"
2×1e	18" 2×4 + 5' from 21116
	A Troit was
	face of bearn
CLEAR SPAN (1) = 13' 6"	CLEAR SPAN (2) = 11' 8"
DESCRIPTION:	CLEAR SPAN (2) = 11' 8" (only if applicable)
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DESCRIPTION:	CLEAR SPAN (2) = 11' 8" (only if applicable)
CLEAR SPAN (1) = 13'6"  DESCRIPTION:  Notch in top flunge as 5ho  Hole too close to bearing	CLEAR SPAN (2) = 11' 8" (only if applicable)
DESCRIPTION:	CLEAR SPAN (2) = 11' 8"  (only if applicable)
DESCRIPTION:	CLEAR SPAN (2) = 11' 8" (only if applicable)
Notch in top flunge as 5h0 Hole too close to bearing  STEP 3: ( DESIGN INFORMATION	CLEAR SPAN (2) = 11' 8" (only if applicable)
Notch in top flunge as 5h0 Hole too close to bearing  STEP 3: Application: Floor 10  Roof	CLEAR SPAN (2) = 11' 8"  (only if applicable)  WY  STEP 4: SHADE AND DIMENSION DAMAGE ON SIDE and TOP SECTIONS BELOW
Note in top flunge as 5h0  Hole too close to bearing  STEP 3: Application: Floor Floor Live Load (psf): Roof Live or Snow Load (psf): Roof Dead Load (psf): Roof Dead Load (psf): Roof Dead Load (psf): Roof Dead Load (psf):	CLEAR SPAN (2) = 11' 8"  (only if applicable)  WY  STEP 4: SHADE AND DIMENSION DAMAGE
STEP 3: DESIGN INFORMATION  Application: Floor HO Floor Live Load (psf): HO Floor Dead Load (psf): 12 Show additional loads in diagram above or provide in description box.	CLEAR SPAN (2) = 11' 8"  (only if applicable)  WY  STEP 4: SHADE AND DIMENSION DAMAGE ON SIDE and TOP SECTIONS BELOW EXAMPLE
Note in top flunge as 5h0  Hole too close to bearing  STEP 3: Application: Floor Floor Live Load (psf): Roof Live or Snow Load (psf): Roof Dead Load (psf): Roof Dead Load (psf): Roof Dead Load (psf): Roof Dead Load (psf):	CLEAR SPAN (2) = 11' 8"  (only if applicable)  STEP 4: SHADE AND DIMENSION DAMAGE ON SIDE and TOP SECTIONS BELOW  TJI JOIST BEAM  Side  JOIST BEAM  JOIST BEAM  JOIST BEAM  JOIST THE AND DIMENSION DAMAGE ON SIDE and TOP SECTIONS BELOW  TJI JOIST BEAM  JOIST THE AND DIMENSION DAMAGE ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DIMENSION DAMAGE  ON SIDE AND DA
DESCRIPTION:  Note in top flunge as 5h9  Hole too close to bearing  DESIGN INFORMATION  Application: Floor Floor Roof Eloor Live Load (psf): Roof Dead Load (psf): Roof Dead Load (psf): Roof Dead Load (psf): Show additional loads in diagram above or provide in description box.  TJI®Joist Series: 110 210 230 360 560  Joist Depth: 9 1/2" 11 7/8" 14" 16" 18" Joist Spacing: 12"o.c. 16"o.c. 19.2"o.c. 24"o.c.	CLEAR SPAN (2) = 11 ' 8 "  (only if applicable)  STEP 4: SHADE AND DIMENSION DAMAGE ON SIDE and TOP SECTIONS BELOW  TJI JOIST BEAM  STORY  TJI JOIST BEAM  STORY  O JOIST AND JOIST BEAM  STORY  STEP 4: SHADE AND DIMENSION DAMAGE ON SIDE AND TJI JOIST BEAM  STEP 4: SHADE AND DIMENSION DAMAGE ON SIDE AND TJI JOIST BEAM  STEP 4: SHADE AND DIMENSION DAMAGE ON SIDE AND TJI JOIST BEAM  STEP 4: SHADE AND DIMENSION DAMAGE ON SIDE AND TJI JOIST BEAM
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STEP 3:  Application: Floor Floor Live Load (psf): Show additional loads in diagram above or provide in description box.  TJI®Joist Series:  110  210  230  360  360  360  360  360  360  36	CLEAR SPAN (2) = 11' 8"  (only if applicable)  STEP 4:  SHADE AND DIMENSION DAMAGE ON SIDE and TOP SECTIONS BELOW  TJI JOIST  BEAM  Side View  View  Side
STEP 3:  Application: Floor Floor Live Load (psf): Show additional loads in diagram above or provide in description box.  TJI®Joist Series:  110	CLEAR SPAN (2) = 11' 8"  (only if applicable)  STEP 4:  SHADE AND DIMENSION DAMAGE ON SIDE and TOP SECTIONS BELOW  TJI JOIST  BEAM  Side View  TJI JOIST  BEAM  TJI JOIST  Top  Top
DESCRIPTION:    Design Information   Roof   Roof	CLEAR SPAN (2) = 11' 8"  (only if applicable)  STEP 4:  SHADE AND DIMENSION DAMAGE ON SIDE and TOP SECTIONS BELOW  TJI JOIST  BEAM  EXAMPLE  " " " " " " " " " " " " " " " " " "
DESCRIPTION:  Notal in top Clarge as 5h0  Hole to close to bearing  DESIGN INFORMATION  Application: Floor Roof Live or Snow Load (psf): Roof Live or Snow Load (psf): Show additional loads in diagram above or provide in description box.  TJI®Joist Series: 110 210 230 360 560  Joist Depth: 9 1/2" 11 7/8" 14" 16" 18"  Joist Spacing: 12"o.c. 16"o.c. 19.2"o.c. 24"o.c. # of Consecutive Damaged Joists:   Structural Composite Lumber: Parallam® PSL Microllam® LVL TimberStra Beam Depth: 9 1/2" 11 7/8" 14" 16" 18"  Ply Width: 1 3/4" 3 1/2" 5 1/4" 7"	CLEAR SPAN (2) = (1 ' 8 ')  CLEAR SPAN (2) = (1 ' 8 ')  (only if applicable)  STEP 4: SHADE AND DIMENSION DAMAGE ON SIDE and TOP SECTIONS BELOW  TJI JOIST  BEAM  EXAMPLE  " " Top View  SAVE SEND