



REPAIR REQUEST

EMAIL:techsupport@weyerhaeuser.com
PHONE: (888) 453-8358

CONTACT & PROJECT INFORMATION:

NAME: _____
 COMPANY: _____
 PHONE: _____
 EMAIL: _____
 JOB ADDRESS: _____
 JOB CITY, STATE: _____

All of the above Fields are Required

DRAWING INFORMATION (IF APPLICABLE)

DEALER: _____ LOCATION: _____
 WY Service Request No. (SR#) _____
 BUILDER PLAN # / ELEVATION: _____
 MEMBER LOCATION: _____
 MEMBER LABEL: _____

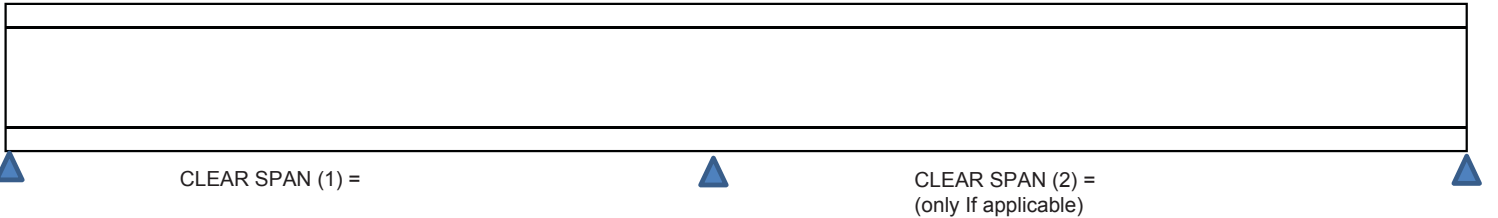
TRUSS ROOF STICK FRAMED ROOF

Please include picture of TJI layout showing damaged member location & title block

Required Information:

- 1) Indicate all joist/beam spans and bearing types.
- 2) Indicate any electrical/plumbing/HVAC close to damaged area.
- 3) Dimension all damage and indicate where measurement is referenced from (i.e. inside face of bearing or end of member).
- 4) Indicate additional loads on drawing or include Forte®/Javelin® calculations.

Side View



DESCRIPTION:

JOIST DAMAGE

TJI® JOIST SERIES: 110 210 230 360 560
 JOIST DEPTH: 9 1/2" 11 7/8" 14" 16" 18"
 JOIST SPACING: 12" 16" 19.2" 24"

LIVE LOAD (PSF): _____ DEAD LOAD (PSF): _____
 ADDITIONAL LOAD: _____
 # OF DAMAGED JOISTS: _____

SHADE AND DIMENSION DAMAGE ON CROSS SECTION BELOW

JOIST

